



Public  
Prosecution  
Service

Policy and Information Unit  
Public Prosecution Service  
Belfast Chambers  
93 Chichester Street  
Belfast BT1 3JR

[REDACTED]

FOI 222/23-24

19<sup>th</sup> July 2023

[REDACTED]

I refer to your email dated 10<sup>th</sup> July 2023 in which you asked for information regarding the organisation's software contracts. Your request has been dealt with under the terms of the Freedom of Information Act 2000.

### **Freedom of Information Act 2000**

The Freedom of Information Act creates rights of access for any person making a request for information to a public authority. The rights of access are twofold. First, to be informed by the public authority if it holds information of the description specified in the request, and if that is the case, secondly, to be provided with that information. These rights are subject to important limitations, which are designed to achieve a proper balance between the right to know and considerations of law and policy in the broader public interest.

You had asked the following:

“The information I'm requesting is regarding the software contracts that the organisation uses, for the following fields;

**Enterprise Resource Planning Software Solution (ERP):**

**Primary Customer Relationship Management Solution (CRM):**

For example, Salesforce, Lagan CRM, Microsoft Dynamics; software of this nature.

**Primary Human Resources (HR) and Payroll Software Solution:**

For example, iTrent, ResourceLink, HealthRoster; software of this nature.

**Independent, fair and effective**

**The organisation's primary corporate Finance Software Solution:**

For example, Agresso, Integra, Sapphire Systems; software of this nature.

1. **Name of Supplier:** Can you please provide me with the software provider for each contract?
2. **The brand of the software:** Can you please provide me with the actual name of the software. Please do not provide me with the supplier name again please provide me with the actual software name.
3. **Description of the contract:** Can you please provide me with detailed information about this contract and please state if upgrade, maintenance and support is included.  
  
Please also list the software modules included in these contracts.
4. **Number of Users/Licenses:** What is the total number of user/licenses for this contract?
5. **Annual Spend:** What is the annual average spend for each contract?
6. **Contract Duration:** What is the duration of the contract please include any available extensions within the contract.
7. **Contract Start Date:** What is the start date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.
8. **Contract Expiry:** What is the expiry date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.
9. **Contract Review Date:** What is the review date of this contract? Please include month and year of the contract. If this cannot be provide please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY.
10. **Contact Details:** I require the full contact details of the person within the organisation responsible for this particular software contract (name, job title, email, contact number)".

In response please be advised that the PPS does not have an ERP or CRM system. In addition the HR and Finance systems are delivered via HR Connect and Account NI respectively and are under the control of Enterprise Shared Services in NICS. Therefore, in terms of the Freedom of Information Act, I can confirm that under Section 1(1)(a) of the Act we do not hold the information you have requested.

If you are dissatisfied in any way with the handling of your request, you have the right to request a review in accordance with our review procedure. You should do this as soon as possible or in any case within two months of the date of this response and you can do so by writing to the Head of Policy and Information, Public

Prosecution Service, Belfast Chambers, 93 Chichester Street, BELFAST, BT1 3JR  
or alternatively by sending an e-mail to [info@ppsni.gov.uk](mailto:info@ppsni.gov.uk). You should state clearly  
the grounds on which you are requesting the review.

Alternatively, you may wish to apply directly to the Information Commissioner for a  
decision. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Yours sincerely,

PPS  
Information Management Team